



20 Minutes Per Case. Down to 1.

When preference cards live on paper and case costing lives in Excel, every case becomes a scavenger hunt across systems. Finch digitized the cards, connected the data, and made the whole process take a fraction of the time.

How Timpview ASC moved off paper preference cards and stopped spending 20 minutes building case costs by hand.

Timpview ASC · Ambulatory Surgery Center
Before: Paper preference cards · Excel case costing · Multiple systems | **After:** Digital cards + automated case costing in Finch

The Situation

Timpview was still running on paper preference cards. Case costing lived in Excel. To put a complete cost together for a single case, the team had to pull information from multiple places: the EHR, ENVI, the paper preference cards, and the spreadsheet. Roughly five different people were involved in that loop. It took about 20 minutes per case just to make sure everything was accounted for.

That process added up every single day. On top of the daily work, leadership was constantly asking for month-end reports, quarterly reports, and ad-hoc views. The same manual effort had to be repeated at scale. Circulators in the OR were still working from paper. Preference cards drifted. Actual usage was hard to track cleanly. Staying on top of cases felt like a constant chase.

What Finch Delivered

Finch came in as a lightweight layer on top of what Timpview already had. No rip-and-replace. Preference cards moved from paper to digital. Case costing stopped living in a separate spreadsheet. The same work that used to take about 20 minutes and multiple people dropped to roughly a minute per case.

- Digital preference cards that circulators could actually use in the OR
- Actual usage tracking against what was planned
- Case costing that no longer required jumping between EHR, ENVI, paper, and Excel
- A single place to stay on top of cases instead of assembling reports by hand
- Month-end and quarterly views that stopped requiring a multi-person scavenger hunt

The Time Difference

Before Finch	With Finch
~20 minutes per case	~1 minute per case
~5 people involved	Work stays in one place
Paper cards + EHR + ENVI + Excel	Digital cards + connected data
Manual assembly for every report	Reports available without the scavenger hunt

No Training Required. It Just Made Sense.

A lot of software asks teams to learn a new system on top of everything else they already do. That is exactly the friction Finch is built to remove. At Timpview, the team did not need a formal training program to figure out how to build reports or find what they needed. Finch was intuitive, easy to navigate, and structured around how an ASC actually works. When questions came up, support was there. The center did not have to dig into another platform or spend weeks getting comfortable before the value showed up.

That matters because the alternative is familiar: wishing for deeper integration with systems the team barely uses, or feeling like they need to learn more about other operational systems just to answer basic questions. Finch sits on top of the data the center already has and presents it in a way that is built for the people running the facility, not for the people who built the EHR.

What Changed in the OR

Digitizing the preference cards was not just a back-office win. Circulators finally had cards they could work from without paper. The process of knowing what was planned versus what was actually used became straightforward. Staying current on cases stopped requiring constant back-and-forth across systems and spreadsheets.

Because Finch sat on top of the existing stack, the clinical and materials teams did not have to abandon the tools they already used. They just stopped having to assemble the picture by hand every time.

"Before Finch it took about 20 minutes and five people just to cost out one case. You were jumping between the EHR, ENVI, the paper cards, and Excel. Now it's closer to a minute. The preference cards are digital, the circulators actually like using them, and we can stay on top of cases without the constant chase for month-end and quarterly reports."

— Leadership, Timpview ASC

Why This Matters

A lot of ASCs are still living in the gap between paper preference cards and modern case costing. The workarounds (Excel, multiple systems, and a rotating cast of people who know how to pull the pieces together) function until they don't. Every case costs staff time. Every month-end request restarts the same manual process. And every new system the team is asked to learn adds more friction instead of removing it.

Timpview's experience shows what happens when preference cards become digital, case costing stops living in a separate spreadsheet, and the interface does not require a training curriculum: the time per case collapses, the OR team gets tools they can actually use, and leadership can stay current without turning every reporting request into a multi-person project.

Key Takeaways

1. **Paper cards + Excel is a tax on every case.** When five people and four systems are required to cost one case, the minutes add up fast.
2. **Digitizing preference cards helps the OR, not just the office.** Circulators get usable cards; actual usage becomes trackable.
3. **You should not have to learn another system to get answers.** Finch is built to be intuitive for the people running the center, with support when needed, not a new platform to master.
4. **Lightweight beats rip-and-replace.** Finch worked on top of the existing stack so the center did not have to abandon what already worked.



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Timpview ASC Case Study · July 2026